IT Services High speed connectivity options to suit business needs

Option One	Option Two	Option Three
Using Loughborough University IT user accounts	Using Loughborough University bandwidth and running own IT Services	Using externally provided bandwidth and running own IT Services
Cost » £105 per person per annum	**Cost** » £4,000 100Mbps or £8,000 1Gbps optional dual link for additional £2,000 per annum	**Cost** » Variable – please contact IT Services for more details
Suitable for » Small groups of users » Standard office-based internet usage » No technical knowledge required » Must meet Enterprise Office eligibility criteria	**Suitable for** » Large groups of users » Running own network » Running internet-based services and servers » Technical knowledge required » Must meet Enterprise Office eligibility criteria	**Suitable for** » Organisations that do not meet Enterprise Office eligibility criteria » Uncontended separate networking » Technical knowledge required
Includes » Network sockets enabled for wired access within office space » User accounts to use Wi-Fi across campus » Option of University Telephony www.lboro.ac.uk/it/external/servicecat/phones » Option of University Printing Service www.lboro.ac.uk/designandprint/print/staff	**Includes** » Fibre or copper presentation of link to single location communications cabinet » Running own wired and wireless network » Running own firewall » Option of running own servers » Option of dual link for resilience	**Includes** » Assisted access to secure locations for installation » Option for running own IT Services
Excludes » Installing own networking equipment for wired or wireless » Running servers or internet-based services from supplied network	**Excludes** » Networking beyond the communications cabinet » User accounts » Option of Telephony » Option of using University Printing Service	**Excludes** » Access to Loughborough University IT Services » Loughborough University bandwidth

Additional IT Services such as desktop support and server hosting and management can be bought in from external suppliers, such as **breathetechnology.com**
Network and telephony installation costs are included subject to a survey of the location.

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Telephony service
Handset feature options

» Voicemail and conference calling

» Bespoke music / announcements on hold

» Call Routing options, Automated attendant menus, Hunt groups, Call centre configurations

» DDI number

» Concurrent calls

» Free on-net calls

» Click-to-dial

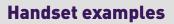» Call forward, Busy, No answer, Always

» Call waiting, Hold, Transfer, Park

» Caller ID

» Personal and Group directory

» Meet-me-conference bridge

» Presence busy lamp field

» Do not disturb

» Hot desking

» Simultaneous ring (Mobile twinning)

» Alternative number

» Sequential ring

Telephony costs

» £150 Standard handset and setup – one off

» £150 Line rental and licensing – per annum

» Calls at standard rates

» POA – other

Costs are listed before VAT, are subject to change annually, billed annually and adjusted quarterly starting and ending contracts.
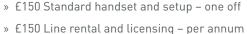
Find out more

Loughborough University's dedicated IT Services team are happy to discuss your IT needs to help you find the best solution.

T: 01509 222333
E: IT.Services@Lboro.ac.uk

Handset examples

Standard handset Cisco 7821

» Two lines

» High-resolution grayscale display

» Dedicated fixed keys

» Built-in speakerphone supports hands-free communications

» HD audio

Advanced handset Cisco 8851

» Five lines

» 5" colour screen

» Dedicated fixed keys

» Built-in speakerphone supports hands-free communications

» Bluetooth support

» HD audio

» Expansion capable (up to two modules)

Advance handset expansion module Cisco 8800

» 4.3" colour screen

» 36 additional keys

Conference handset Cisco 7832

» 360-degree room coverage up to 16m^2

» Microphone pickup up to 2.13m

» 3.42" high-resolution grayscale display